

Agency Uses Ecm Solution To Provide Safe, Quality, Affordable Housing To Families



CLIENT PROFILE:

WEBSITE:

www.kyhousing.org

LOCATION:

Kentucky, United States

INDUSTRY:

Government

Commerce Travels on IDOT

Kentucky Housing Corporation (KHC) strives to provide safe, quality, affordable housing to families throughout the state.

- **\$1.2B** invested in affordable housing
- **\$2B** estimated economic impact from investments
- **8,242 estimated jobs** created or supported through investments

BUSINESS NEEDS

Kentucky Housing Corporation (KHC) needed a low-cost, easy-to-implement alternative to its existing document processing systems. KHC worked with KnowledgeLake to deploy an Enterprise Content Management (ECM) system based on Microsoft Office SharePoint Server. The ECM system helps KHC staff capture, store, and search important documents.

KHC works with many partners across the state, such as lenders, government agencies, non-profit housing providers, builders, real estate agents, community organizations, and developers. Together, they create affordable housing opportunities through an array of programs and services all designed to address needs ranging from homelessness to home-buying.

SOLUTION

To help address these challenges, KHC turned to Microsoft Gold Certified Partner KnowledgeLake, a provider of document imaging and capture software for Enterprise Content Management (ECM) solutions based on Microsoft Office SharePoint Server. “Going with a Microsoft based solution, we were able to take advantage of technologies that we already use, making it easier for our staff to adopt this new solution,” says Boggs

Working with KnowledgeLake, KHC deployed an ECM solution based on KnowledgeLake Imaging for SharePoint, Capture, and Connect software for SharePoint. Together, these products provide a content management system that easily captures, stores, and searches documents, regardless of whether they are received as paper copies or electronic information received through e-mail or fax.

By building on Office SharePoint Server, KHC ensured the extensibility of the solution. SharePoint Server provides a single, unified environment that integrates into KHC’s existing infrastructure and takes advantage of users’ familiarity with other products in the Microsoft Office system.

HUGE SAVINGS

“Going with a Microsoft-based solution, we were able to take advantage of technologies that we already use, making it easier for our staff to adopt this new solution.”

Rick Boggs
Chief Information Officer

SOLUTION

According to Jennifer Redden, Director of Application Development for Kentucky Housing Corporation, *“We reviewed several products before choosing KnowledgeLake Imaging for SharePoint. One of the appealing aspects of this imaging system was its use of SharePoint Server. The ability to integrate SharePoint with other well known applications, like those in the Microsoft Office system and Windows Internet Explorer, enables our users to feel instantly familiar with the solution, helping to achieve adoption.”*

In addition, KHC uses Microsoft SQL Server data management software to store data from structured, semi-structured, and unstructured documents directly within the database.

SQL Server provides the ***high levels of security and reliability*** that are needed to store sensitive information regarding housing loans and finances.